

Onsite healthcare for a better employee experience

THE CHALLENGE

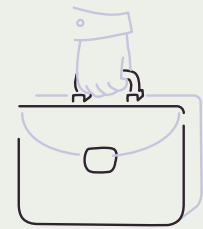
Access to care and absenteeism among employees

Henry Ford Health System was looking to solve challenges faced by partner employer groups when dealing with healthcare for their employees, expanding care options and convenience. They looked to build a solution that would improve employee experience and satisfaction with increased access to care, while also reducing time off work by promoting health and safety within the workplace.

THE SOLUTION

TytoCare provides on-site access to healthcare

Henry Ford Health System partnered with various local companies to provide access to healthcare on-site. The clinic is staffed by a medical assistant, who can accommodate on-site medical services, such as vaccinations and blood pressure checks. The medical assistant also utilizes TytoCare to conduct real-time device enabled exam video visits with a centralized provider pool. This pool is able to serve other locations simultaneously. TytoCare visits can be reserved by employees via a webpage or patient portal and then carried out by the MA on site.



Background



Location:

Large companies
headquartered in
Southeastern Michigan

Outcomes

Patient survey responses indicated satisfaction with TytoCare:



91% indicated the visit met or exceeded expectations



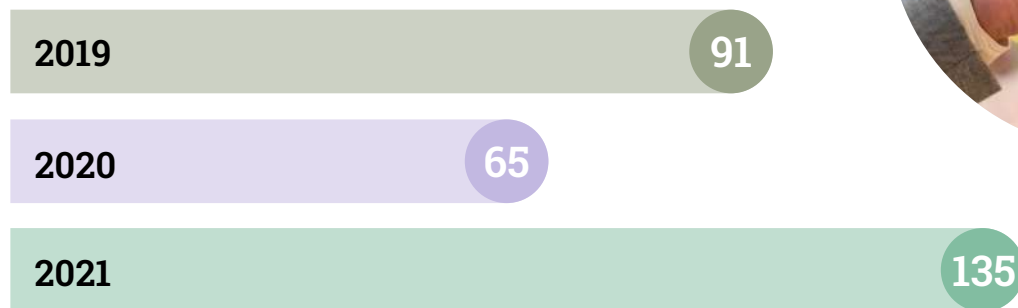
82% would very likely recommend



91% indicated they were likely to have missed work if this was not an option



TytoCare visit



Next steps

As people return to the office following COVID-19, Henry Ford Health System is looking forward to treating even more employees using this hybrid system. Henry Ford Health System has also pinpointed this as an outreach opportunity to engage with employees who are not currently using HFHS for their healthcare needs.

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“This is an opportunity to use technology that is real time, in their place of work, when they need it to meet their needs.”

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Dr. Peter Watson,
Vice President of Care Management
and Outcomes Health Alliance Plan
of Michigan (HAP)